

Introducing Booking Services, an extended feature that enhances your booking experience.



Features & Demonstrations

Now you can filter on a selection of services, view resource availability, and include service requests in your bookings. This update enables seamless communication between users and the relevant teams to fulfill service requests

Service Hierarchy Configuration

Experience the flexibility of configuring your own service hierarchy to match your unique requirements.

Enhanced Booking

Add services and mobile assets directly onto your bookings. A booking experience tailored to your needs.

Improved Service Request

Service providers can now access and manage service requests conveniently. Find the perfect resource

Easily find an appropriate resource by filtering based on desired services and adjusting the proposed date and time of the resource booking.

Once you've found the ideal resource, book it effortlessly with just a few clicks.

Book with confidence

Service Confirmation

If services are available for the selected resource, the confirmation screen will display all the relevant service categories scoped to that resource.

A Comprehensive User Journey





Tailor your booking by adding the specific services you require, leaving notes, or modifying the delivery and collection times.

Customise Your Services

Chargeable Services

For chargeable services, please ensure you add a cost center to complete the request.

Confirm your request, and a confirmation screen will appear, ensuring your booking details are accurate.

Confirmation and Peace of Mind

Manage Results Easily

Easily access and manage your service requests by navigating to "My Bookings" and viewing the requests on the booking page.